

Kids Kingdom

Covid Safe

Visitor Guide

Please **DO NOT VISIT** if you have symptoms of coronavirus including.

A high temperature, persistent new cough, and/or a loss of, or change to, your sense of smell or taste.

We have decided to keep restricted visitor numbers to provide you and our staff members more space for you to enjoy a safer socially distanced visit compared to our normal capacity.

Before you visit, you'll need to make sure you've pre-booked the date and session time of your arrival. This can be done via our web page www.kidskingdom-southend.co.uk or call 01702 462747 for assistance.

Our Session times are as follows.

10-12. 11-1. 12-2. 1-3. 2-4. 3-5. 4-6

Pre-booking means we can control visitor numbers and avoid disappointment if we are up to our reduced capacity.

Please practice good social distancing etiquette whilst waiting to enter the building.

We kindly request Masks to be worn by adults when entering the play structure.

Please sanitise your hands upon arrival and during your visit from our sanitising stations.

Please scan the NHS track & Trace QR Code on your table.

We have organised our tables so that social distancing from other visitors can be maintained. Please **do not re arrange our tables.**

We have a signed One-way system to guide you and your children around the play area in the safest way.

Please observe the restrictions on capacities in some areas.

To ensure Our team remain safe and can deliver a safe and enjoyable visit Please be patient and understanding. Verbal and physical abuse towards staff and fellow customers will not be tolerated and you will be asked to leave the site.

You will notice we have removed the Balls from Jelly Mountain and U'5s Ball Juggler area, along with the removal of sensory props and role play items, we will re install these fun and popular items as soon as it is safe and practical to do so.

We hope you enjoy your visit and hope to see you again soon. If there is anything you feel we can do to improve your stay, please let us know during your visit. Thank You from The KK Team.