

## Kids Kingdom General Terms and conditions of booking

- Please don't arrive no earlier than 5 minutes before your party time slot is due to start. Max party room capacities are 25 children.
- Strictly no sparklers or indoor fireworks, no party poppers, normal candles only.
- The £60 deposit is non-refundable. if you need to postpone your party or change the date due to covid restrictions we will hold your deposit for you to rebook at a convenient time in the future.
- All party balances are due 48 hours prior to your party. Please call us to make to update us on expected guest numbers & payment on 01702 462747.
- Strictly **NO FOOD OR DRINK** can be brought on to the premises except birthday cake. You are responsible for checking the ingredients and Allergy information and sharing this with your guests for Allergens.
- All guests must sign in at reception upon arrival with your party host & scan in via the QR bar code.

Laser Tag parties are 5:30 – 7:30pm with exclusive use from 6pm onwards there are 16 guns in use at any one time so you may be split into separate teams if guest numbers are higher. Maximum attendance is 32.

Exclusive use VIP Hires are 6:15-8:15pm Mon – Thu & 6:30 – 8:30 Fri – Sun.

- If your party group are under the age of 25 you must have 1 over 25yr old to every 7 under the age of 25. If this ratio is not met your party will not go ahead!
- All general rules of play are in place should you or your guests fail to follow the rules the staff on duty have the right to ask them to leave the play structure. If the majority of the party are not following the rules of play the manager on site has the right to end your party with no refund!
- The play structure will close 5 minutes prior to your party finishing to ensure all guests have vacated the building by your end time to avoid your party over running and encountering a surcharge.
- Anyone lucky enough to look under the age of 25 will require suitable ID (driving license or passport) to purchase any alcohol. Alcohol will be restricted to 2 drinks per person, the staff and manager on duty have the right to seize the sale of alcohol at any time without prior notice. Alcohol cannot be left unattended at any time.
- Food & Drink is not included in private hires (unless a buffet is pre ordered) Drinks and snacks can be purchased from our Café counter but menu items will not be available. Do not bring your own snacks or food due to H&S allergen guidelines.
- If your party is booked for over 5's the under 5 preschool area will be closed unless requested otherwise for younger siblings.
- It is the responsibility of the person booking the party / Hirer for their guests. We will take emergency contact numbers for Parents / guardians upon arrival. Unless the parent or guardian stays in the building for the duration of the party.